



New Online Bill Pay Portal

Pay Your Bill Online Through Our New Customer Portal

Southern Sanitation is introducing a new online payment portal where customers can view invoices, make payments, update payment methods, and set up AutoPay.

Important: For security reasons, saved payment methods from the prior system cannot be transferred to the new portal. Customers will need to register and save their preferred payment method in the new portal.

How to Register for the New Portal

1. Visit our website: <https://southernsanitation.com/>
2. Click "My Account" at the top of the page to access the payment portal.
3. Click "Register Now" to create your account.
4. Enter your Customer Number and Access Code (found on your invoice).
5. Create your username and password, then add your preferred payment method.

Where to Find Your Customer Number and Access Code

Invoice

Date	Invoice #
06/01/2026	10458

Account No.	Invoice Total
10-100200 0	270.36

Bill To:
JOHN SMITH
SAMPLE BUSINESS
123 MAIN ST
LAREDO TX 78040

Service Address:
SAMPLE BUSINESS
123 MAIN ST
LAREDO TX 78040

Account No. 10-100200 0
Due Date 06/20/2026

For proper credit please return this portion.

DATE	DESCRIPTION	QUANTITY	AMOUNT	TOTAL
06/01/26	10Y FL TRASH SERVICE (I# PIU: 1	1.00		178.28
06/01/26	FUEL SURCHARGE			10.70
06/01/26	LANDFILL CHARGE			56.16
06/01/26	LAREDO CITY			3.06
06/01/26	LAREDO CTD			0.61
06/01/26	WEBB COUNTY			1.23
06/01/26	TEXAS STATE			15.32
06/01/26	ENVIRO FEE			5.00

For Online bill pay,
Your ONLINE ACCESS code is 00000002

Your **Customer Number** and **Access Code** are located on your invoice.

With the new portal, you can:

View and pay bills online | Set up AutoPay | Update payment methods

Portal notices and e-bills will be sent from info@southernsanitation.com.

Please add this email address to your contacts or safe sender list so you do not miss important account updates.

Questions? Visit southernsanitation.com | Email help@southernsanitation.com | Call (956) 723-3333

Thank you for being a valued Southern Sanitation customer!